

## Further documentation and troubleshooting

To find helpful log files in support cases:

- Open the MusicCenter WebConfig.
- Click *Logs & Warnings*.

Please visit also our website for the latest documentation, videos and information:

<http://www.trivum.com>  
<http://service.trivum.com>

## If support is needed

Please contact your local trivum dealer or write to:

[service@trivum.com](mailto:service@trivum.com)

## Download links:

trivum ServerAdmin Tool (Windows):  
<http://service.trivum.com/win-admintool>

## How to update your trivum v8 to v9?

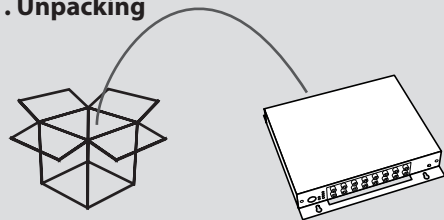
<http://service.trivum.com/v9-update>

**i Note:** The remote maintenance of all trivum devices is activated by default. For disabling remote maintenance:

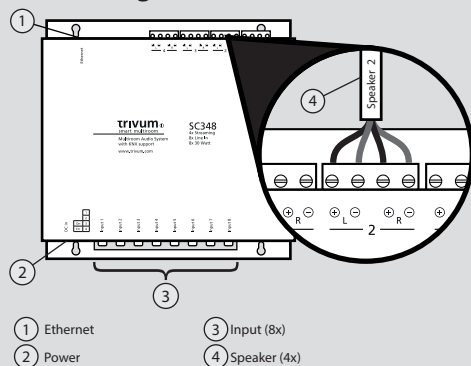
- Open the MusicCenter WebConfig.
- Click *Basic Setup*.
- Uncheck *Enable trivum remote support*.

V201704 - Errors and specifications subject to change without notice.

## 1. Unpacking

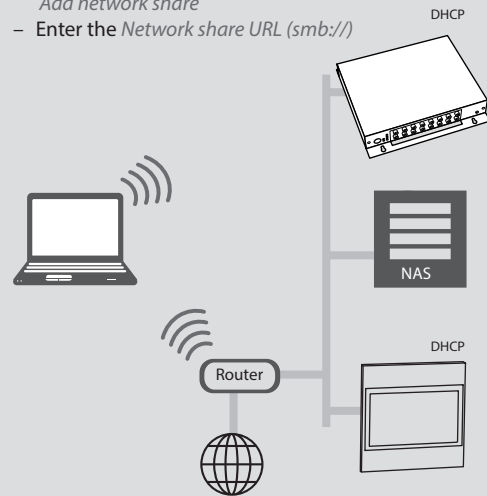


## 2. Mounting



## 3. Configuration

- Open trivum ServerAdmin Tool
- Double-click on the SC348
- Click *Music Library -> Setup music library -> Add network share*
- Enter the *Network share URL (smb://)*



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## Quick Installation Guide for SC348



Now with:  
**v9**

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## Quick Installation Guide for SC348

### Required components for installation:

- 4 screws (type depends on the surface)
- ethernet cable
- network with DHCP capable router
- speakers with 4 or 8 Ohms impedance
- music archive (network share, NAS)

### Optional components:

- trivum Touchpad for high comfort music selection
- wireless access point (if a mobile device is to be used)
- internet connection (required for software updates and remote support)

## 1. Mounting and connection

**1.1** Mount the SC348 using 4 screws.

**1.2** Connect cables to audio speakers (check polarity), ethernet network and power supply.

## 2. Configuration

The trivum SC348 has to be configured via web browser. We recommend you to use the trivum ServerAdmin Tool. The ServerAdmin Tool lists all trivum devices and their IP addresses in your network.

**2.1** Please download and install the ServerAdmin Tool.

<http://service.trivum.com/win-admintool>

**i Note:** If you don't want to use the ServerAdmin Tool, you have to identify the IP address of the SC348, open your browser and enter: IP address/setup

**2.2** Start the ServerAdmin Tool.

**2.3** Double-click on the device (SC348) to open the MusicCenter WebConfig (main config site).

**i Note:** If you are not sure about the assignment of the listed devices, you can compare the serial number in the list with the serial number on your device.

**2.4** Static IP instead of DHCP? click *Network*.

**2.5** Select *Use static IP address*.

**2.6** Enter your IP settings and *Restart to apply changes*.

## 3. Adding a network share

The trivum SC348 can play sound files which are stored on network shares. If you want to use a shared directory, make sure that it supports the media sharing service Samba service (smb). To add a network share (e.g. NAS):

**3.1** Open the MusicCenter WebConfig.

**3.2** Click: *Music Library -> Setup music library -> Add network share*.

**3.3** Set the network path and user/password if required.

**3.4** Click *Save as new share*.

**3.5** Click *Refresh your music index now*.

## 4. Adding your online streaming service account

**4.1** Open the MusicCenter WebConfig.

**4.2** Click *Add service*.

**4.3** Select your favorite service and enter your user account.

**4.4** Click *Create the streaming service given account*.

**i Note:** trivum supports only paid accounts.

**💡 Tip:** The SC348 is AirPlay ready, so it's easy to stream every kind of music to the specific zone (with Apple devices).

## Backup your configuration

Once you have completed the setup, we recommend you to make a backup of your configuration:

- Open the MusicCenter WebConfig.
- Click *Backup/Restore -> Export/import configuration*.
- Follow the instructions.

For easy operation of your SC348, we recommend our trivum TouchPad.

### How to use a trivum TouchPad?

- Make sure your TouchPad is running software v2.35 or above.
- Wait a few seconds until the TouchPad has booted.
- On the starting screen press *Pair TouchPad with Audio System*.
- Press *Select...* and select your preferred trivum MusicCenter from the pop-up menu.

### How to use KNX?

The KNX programming of SC348 is done via the web browser. No need for extra KNX software.

- Open the MusicCenter WebConfig.
- Click *KNX* and enable *use KNX*.
- Follow the instructions.

You find further informations for KNX on:  
<http://service.trivum.com/knx>